

ECS/EMD Configuration Change Request

Page 1 of

Page(s)

1. Originator Abdulnasir Shash	2. Log Date: 08/19/04	3. CCR #: 04-0411	4. Rev: —	5. Tel: 301-925-0832	6. Rm #: 3204E	7. Org. DEV
8. CCR Title: Install Remedy 4.5.2 on f2ins02 and f3ins02 of EDF host machines and Upgraded it to 5.1.2						
9. Originator Signature/Date Abdulnasir Shash /s/ 08/19/04			10. Class IN	11. Type: CCR	12. Need Date: 08/20/2004	
13. CCR Sponsor Signature/Date Arthur Cohen /s/ 8/19/04			14. Category of Change: PSR		15. Priority: (If "Emergency" fill in Block 27). Routine	
16. Documentation/Drawings Impacted (Review and submit checklist):			17. Schedule Impact:		18. CI(s) Affected: All	
19. Release Affected by this Change: 7.0+		20. Date due to Customer: 08/20/2004		21. Estimated Cost: None - Under 100K		
22. Source Reference: <input type="checkbox"/> NCR (attach) <input type="checkbox"/> Action Item <input type="checkbox"/> Tech Ref. <input type="checkbox"/> GSFC <input checked="" type="checkbox"/> Other: 914-TDA-279						
23. Problem: (use additional Sheets if necessary) Install Remedy ARS Version 4.5.2 (used for Trouble Ticket and Inventory, Logistics, Maintenance (ILM) applications) is installed on the incorrect machines in the EDF lab.						
24. Proposed Solution: (use additional sheets if necessary) Install Remedy ARS Version 4.5.2 (used for Trouble Ticket and Inventory, Logistics, Maintenance (ILM) applications) on f2ins02 and f3ins02 and configure it for ECS trouble ticketing and ILM, and then upgrade it to Remedy 5.1.2. This also requires the installation of JDK on f2ins02 and f3ins02.						
25. Alternate Solution: (use additional sheets if necessary) None.						
26. Consequences if Change(s) are not approved: (use additional sheets if necessary)						
27. Justification for Emergency (If Block 15 is "Emergency"): We would be unable to verify the latest set of Remedy 5.1.2 installation procedures and would not have a working Remedy system in the Lab for recording trouble tickets.						
28. Site(s) Affected: <input checked="" type="checkbox"/> EDF <input type="checkbox"/> PVC <input type="checkbox"/> VATC <input type="checkbox"/> EDC <input type="checkbox"/> GSFC <input type="checkbox"/> LaRC <input type="checkbox"/> NSIDC <input type="checkbox"/> SMC <input type="checkbox"/> AK <input type="checkbox"/> JPL <input type="checkbox"/> EOC <input type="checkbox"/> IDG Test Cell <input type="checkbox"/> Other						
29. Board Comments:			30. Work Assigned To:		31. CCR Closed Date:	
32. SCDV CCB Chair (Sign/Date):		Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS				
33. EDF CCB Chair (Sign/Date): Darryl Washington /s/ 8/19/04		Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS				
34. ECS CCB Chair (Sign/Date):		Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS				

ADDITIONAL SHEET

CCR #: 04-0411 **Rev:** — **Originator:** Abdulnasir Shash

Telephone: 301-925-0832 **Office:** 3204E

Title of Change: Install JDK 1.4.1_07 and Remedy 4.5.2 on f2ins02 and f3ins02 of EDF host machines and Upgraded it to 5.1.2

Note: The tar file for the COTS software are:

j2skd-1_4_1_07-solaris-spar.sh
remedy452_patches_03250.tar.gz

CM01AJA00 Revised 10/2/03

ECS/EMD